Empowered Diversity Strategies

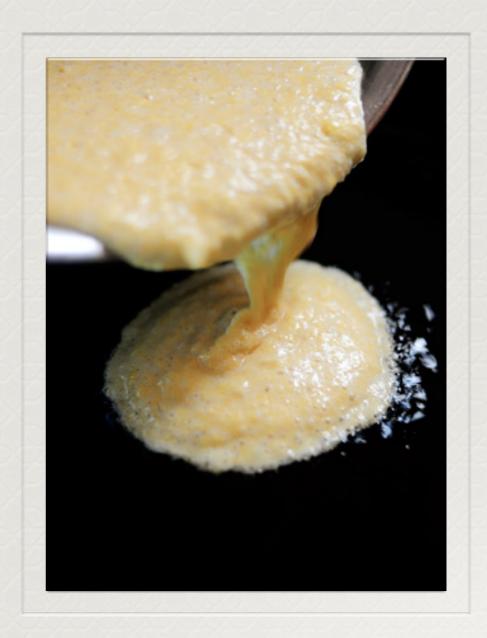
25 Ways To Bring Diversity & Multiculturalism to Your Personal & Professional Life at BAMSI Carole Copeland Thomas, MBA, CDMP





The Sizzle • The Sauce

- Diversity Is A Mature Topic
- Term Can Be Polarizing
- Diversity/Multiculturalism/Inclusion
- Smart Budgeting For Real Success
- Avoiding D&I Fatigue
- Confronting D&I Backlash



The Benefits of D&I

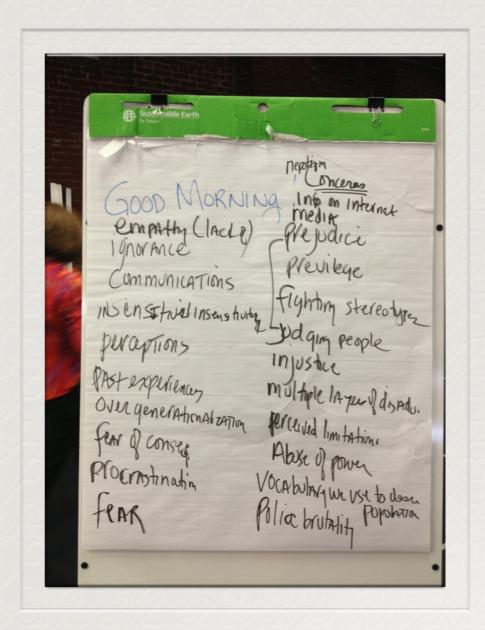
- Reinvent To Refresh The Interest
- Both/And Strategy
- Change The Terms! Flexibility!!
- Avoid Unrealistic Expectations \$\$\$
- Tie-In Global w/Local w/Personal
- Anticipate A Wide Spectrum of Opinions...Hit Them Head On
- Time...Time...It Takes Time



25 Ways To Bring On That Sizzle W O R K

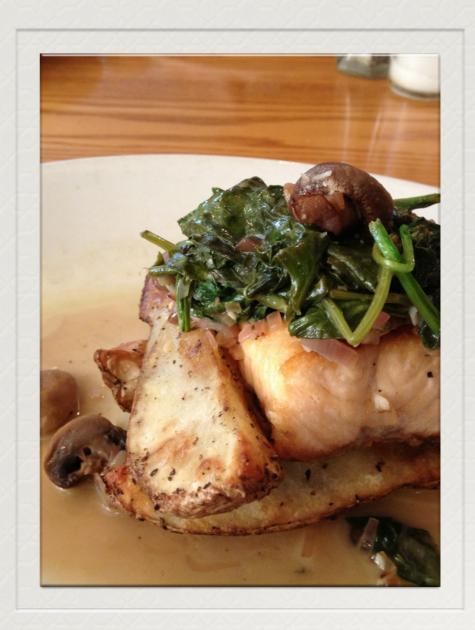
1. Deeper Dive Training

- Regular Infusion of Diversity Training
- Brown Bag Lunches Interactive
- Part Of Your Staff Training
- Once is NOT Enough
- Bring in Outside Expertise
- Do NOT Make It Punitive



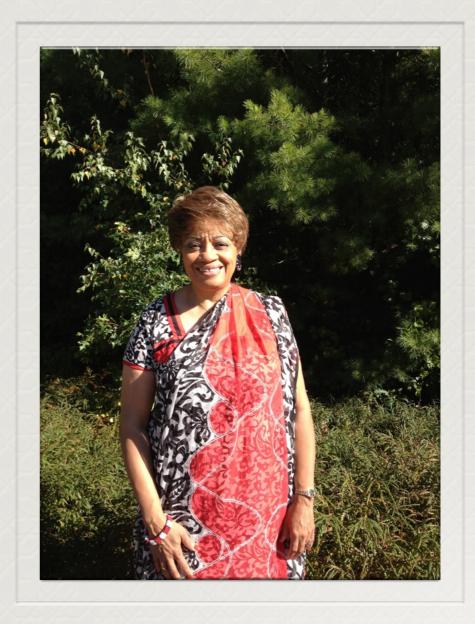
2. Socializing At Work

- Over Food...The Cafeteria
- Brown Bag Lunches Interactive
- Understanding Other Cultures... (Indian Weddings, Hanukkah, Ramadan, Jehovah's Witness Seventh Day Adventist)
- Rosh Hashannah Sept 24-26 2014
- Yom Kippur Day of Atonement Friday Evening Oct 3-4 2014
- Hanukkah Dec 16-24, 2014



3. Vision Statement

- Clear Mental Picture To Your Future
- Good for Aligning D&I Values
- Personal/Departmental/Company
- Takes Time To Create
- Stretches You: Makes You Grow



4. Knowledge Transfer

- Missing From Most Corporate Strategic Planning Procedures
- Don't Allow Retiring Leaders To Leave without Capturing Data
- Transfer Between Generations
- Employee Recognition Events



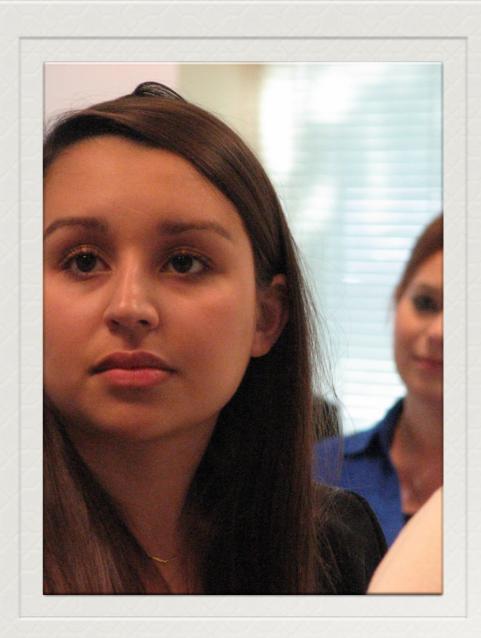
5. ERGs: Start or Expand

- **Employee Resource Groups**
- Start 1-2 as a Pilot
- Fully Explain To Managers/Sups
- Check with other Companies to compare Information
- Expand over time
- Provide Leadership Training For ERG Chairs



6. Know Thy Employee

- Country of Birth
- Region of Country Where Grew Up
- Work Styles & Strengths/ Weaknesses
- Great information when matching with mentees/interns
- Provide space/events/activities for employees to get to know one another



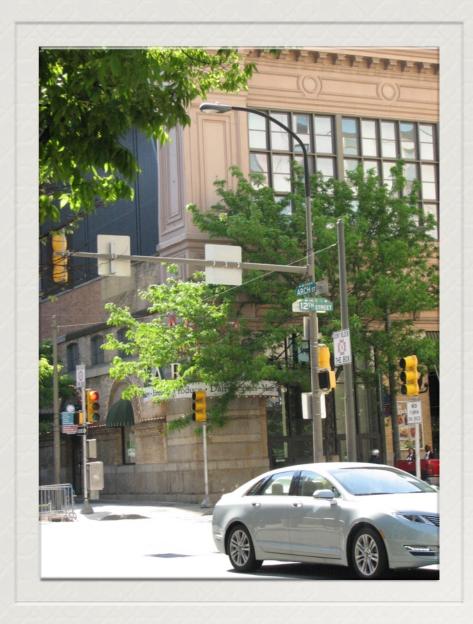
7. Diversity Calendar

- Create as a Team
- Include ALL Employees and holidays germain to their culture
- Such as Diwali (October 23) Festival of lights in India
- Print and/or Online Version
- Create special calendars as client gifts



8. Go To Their Neighborhood

- Comfort Zone Challenge
- Experience the neighborhoods and homes of your diverse employees, clients, students, colleagues
- Some neighborhoods have historical significance
- Research/read up on the neighborhoods that you visit
- Provide the "space" for discussion back on the job



9. Collaborate Collaborate

- Find Like Organizations who share a value in Diversity & Inclusion
- Discuss ways to partner together on events, projects, "town halls"
- Think outside of Massachusetts if competitive issues may challenge you
- Don't forget school or commumity group partnerships



10. Leadership Training

- Critical for the longterm sustainability of D&I
- Look for leadership traits in all staff
- Give the "unbeliever" a special D&I project to complete
- Show recognition to all who provide leadership within D&I



25 Ways To Bring On That Sizzle PERSONAL & FAMILY

11. Volunteer

- Find a culturally diversity local/state/national organization
- Become a member (like NAACP or LULAC)
- You don't have to be a part of that ethnicity to join
- Attend their local/state/national conventions/conferences



12. TRAVEL

- The absolute BEST way to understand diversity and multiculturalism
- Put key locations on your bucket list. For me it was India
- WRITE DOWN the places you want to visit
- Put a map on your wall for a visual incentive



13. Branding Diversity

- Fully Assess your connection with D&I
- Find ways to "broadcast" your committment to D&I
- Find ways to interject your D&I perspective when inappropriate jokes are shared at the dinner table
- Practice D&I Transparancy
- Help others to find their D&I Brand



14. Family Gatherings

- **Family Reunions**
- Weddings
- Funerals!!
- Record your eldest relative
- Have regular discussions with your own family
- Use personal experiences at "teachable moments"



15. Storytelling

- The Power Of Storytelling
- Use storytelling to teach diversity lessons
- Share the stories of others
- Share your family stories
- If speaking, make sure your story relates to the point(s) of your message



16. Accountability Partner

- Accountabilty Partner vs Mentor
- **Establish a regular time to meet**
- Face to Face or By Phone Or Online
- Select someone on your own level
- Disregard their ethnicity
- Treat it like a business arrangement
- Celebrate your success together



17. Techo Savvy

- Social Media the most VIABLE way to community your D&I message to the world
- Watch Your Words Online....They Live On Forever
- Establish relationships with people all over the world via Facebook, Twitter, LinkedIn, Facebook, Instagram, etc...
- Don't overreach...select 2-4 social media platforms



18. Regularly Unlearn...

- Regularly Unlearn/Repackage and Reinvent Yourself
- Get rid of old habits that inhibit your growth and D&I development
- Conduct personal inventory every 18 months
- Reach out to different generations to assess your value to others
- Social Media, Books, Talk Shows, Movies, Magazines, Commentaries



19. Cultural Field Trip

- Related to #8
- Wedding, Church, Family Reunion, Gay Bar, Community Program...
- Any ethnic event that is DIFFERENT from your ethnicity/diverse group
- It's ok to take a friend
- Do any homework beforehand
- Blog about your experience...or share with others



20. Religion

- The Third Rail
- Can be an extension of one's identity...or not
- Read, Research, Understand
- Consult faith based leaders to learn about different groups
- Learn through YouTube videos



25 Ways To Bring On That Sizzle THE WORLD AT LARGE

21. Personal Outreach

- Commit to connecting with 1-2 staff members at BAMSI
- Let your voice be heard in discussion groups, surveys, etc
- Start your own group/organization



22. 2-3 Newspapers

- Read 2-3 Newspapers a week either online or in print
- Read International Newspapers
- Become a journalist and CHECK YOUR SOURCES before speaking out on issues or judging others
- Everything online is NOT true...verify...verify
- **Visit your local library....it's FREE**



23. Webinars, Etc...

- Participate in online Webinars, Conference Calls, Tweetups/Meetups
- www.whitehouse.gov...President Obama's Conference Calls
- United Nations other Worldwide organizations...events/activities/conferences
- Start One Yourself



24. Visit The UN

- Free to enter and many activities are accessible
- Ongoing renovations
- Tour small cost
- Microcosm of the World
- Great way to begin your world experience



25. Hold Leaders Accountable

- Elected Officials
- Appointed Officials
- Community Leaders
- Business Leaders
- Faith Based Leaders
- Educators
- Entertainers
- Sports Celebrities



25 Ways To Bring On That Sizzle BONUS! # 26

26. Learn How To Journal

- Keep a Personal Journal
- Don't Worry About The Format...Narrative, Pictures, Bullet Points
- **Your Official Record of Your Existence**
- Great place to work through diversity challenges
- See the patterns in your life

